

Appendix Q – Have your say web portal

Table C1: NSW government have your say web portal

Submissions made to the Have Your Say web portal	Organisations and individuals lodging comments or submissions	Key themes extracted from Have Your Say web portal.
<p>Networks NSW received 23 submissions via the NSW Government 'Have Your Say' community consultation web portal.</p> <p>The first submissions were received on October 1 and the final submission was received on October 30.</p> <p>The submissions were received from individuals and organisations</p>	<p>Greg Leadbetter from Alliance Network Infrastructure</p> <p>Michael from Ecocern</p> <p>Manthos Papadopoulos</p> <p>Guy Hallowes</p> <p>Sally Page</p> <p>Terry Power</p> <p>Luke Preston</p> <p>Errol Elliot</p> <p>Heather Anderson</p> <p>Deborah Bushell</p> <p>Katherine Howard</p> <p>Dr Catherine Dale from Eurobodalla Shire Council</p> <p>David Hughes from Essential Energy Rural Advisory Group</p> <p>Antonia Frank</p> <p>Naomi Dougall from Southern Sydney Regional Organisation of Councils - submission on behalf of 35 Councils participating in the SSROC Street Lighting Improvement Program.</p> <p>Amber Rodd from Albury City Council</p> <p>Chris Dalitzs former President of the Electric Energy Society of Australia.</p> <p>Alec Roberts from CLEANaS</p> <p>John Mikelsons from NCOSS</p> <p>Adam Clarke</p>	<p>Declining Block Tariff (DBT):</p> <p>Concern was expressed that a DBT doesn't encourage households to reduce electricity consumption.</p> <p>Some stakeholders voiced concern that the DBT penalises community members who are low energy consumers.</p> <p>Posited that DBT is detrimental to solar customers.</p> <p>Inclining Block Tariff (IBT):</p> <p>Support of IBT as believed to reward low energy use and energy efficiency</p> <p>Demand tariff:</p> <p>Believed to be good for business customers</p> <p>Social Tariff:</p> <p>There is support for social tariffs however the complexity of correctly awarding such a tariff, it is believed by some, should be the responsibility of government.</p> <p>Some believe that vulnerable customers need to have greater support.</p> <p>Solar Tariff:</p> <p>Opposition to any charges or tariffs for customers who generate or store electricity.</p> <p>Opposed to a tariff for recovery of network costs for customers that export electricity to the grid for other customers' consumption.</p> <p>Some stakeholders expressed concern about perceived disincentives for customers who install solar power, battery storage or electric vehicles.</p> <p>Opposition to charging those who energy generated by themselves to the grid</p> <p>Support for solar generation expressed. Posited that Solar PV has shown to drive down the cost of electricity for consumers by helping to manage peak demand events.</p> <p>Stated that no evidence is provided to support the assertion of a net cost of solar to the electricity network</p> <p>Time of Use Tariffs (TOU):</p> <p>A lack of smart meters in NSW has been raised as an issue of concern, preventing consumer's ability to achieve greater flexibility.</p> <p>Accelerating the deployment of smart meter technology is encouraged.</p> <p>Some stakeholders believe that the NSW government should play a</p>

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	<p>Stefanie Schultze from NSW Irrigators' Council and Cotton Australia (CA)</p> <p>Mark Byrne, Total Environment Centre, also representing Solar Citizens</p> <p>Sean Greenup from Origin</p> <p>Adam White</p>	<p>greater role in implementing the use of smart meters. Other stakeholders have asked why retailers do not offer smart metering.</p> <p>Support has been expressed for such tariffs if smart meters were in use.</p> <p>TOU tariffs considered not to be of use to small business operators who generally operate in peak/shoulder periods.</p> <p>Support for TOU as believed to be effective in reducing electricity use which helps electricity providers meet their principal objectives under the Energy Services Corporation Act.</p> <p>Regional Pricing:</p> <p>The adoption of such a tariff has received little interest beyond its sector.</p> <p>Primarily viewed as best left to government to determine subsidisation.</p> <p>Information Asymmetry:</p> <p>Concern was raised around tariff structure complexity and the difficulties customers have in understanding tariff structure statements and the importance of minimising this in future.</p> <p>Could be improved and could prevent bill shock</p>